



Identity theft support is just a call or tap away

If you've been a victim of identity theft, the faster you take action, the quicker you can lessen the impact to your credit. Optum ID Theft Assist connects you to a specialist right away who can help you dispute fraudulent charges, restore your identity and take steps to avoid future losses.

During your free, 60-minute consultation, your Fraud Resolution Specialist™ will conduct these seven emergency response activities:

1. Provide an ID theft affidavit to complete
2. Supply forms and letters for documenting fraudulent charges
3. Tell you how and where to report fraudulent activity
4. Give you contact info for the three major credit-reporting bureaus
5. Help you get a free copy of your credit report and place any alerts or freezes on your record
6. Provide an ID theft emergency response kit
7. Outline protective measures to take in the future

Meet your fraud resolution specialists

Specialists are certified interviewers under the Fair Credit Reporting Act and licensed attorneys.

Support for everyday life



To get started, scan the QR code or visit liveandworkwell.com

Login with your HealthSafeID™ or company access code: EMR.

You can also call **866-374-6061**

*Optum Emotional Wellbeing Solutions is known as Employee Assistance Program (EAP) in California.

Information provided by this service is for informational purposes only.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. This program is not a substitute for a doctor's or professional's care. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against Optum or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g., employer or health plan). This program and its components may not be available in all states or for all group sizes and is subject to change. Coverage exclusions and limitations may apply.

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